

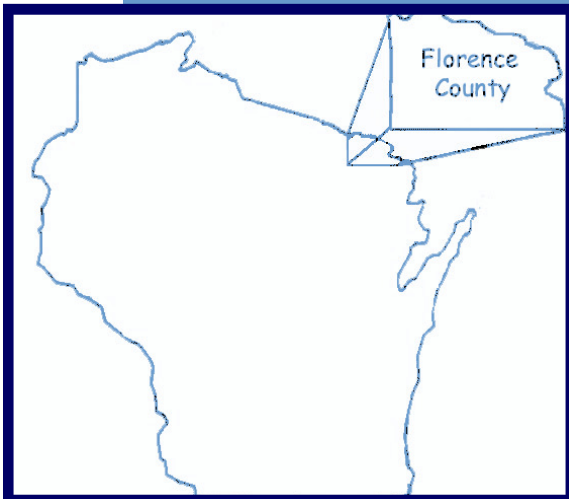
2006-2007
QUICK GUIDE
TO SERVICES

FOR
FLORENCE
COUNTY
RESIDENTS



Brought to you by:

**Florence
County
University
of
Wisconsin
Extension**



**UW
Extension**

Learning for Life

Phone: 715/528-4480

or 715/528-5490

Fax: 715/528-5172

TTY: 715/528-5298

**[www.uwex.edu/ces/
cty/florence/](http://www.uwex.edu/ces/cty/florence/)**

Child & Family Services Network

Birth to 3 1-888-452-3296 Ext 169
Early Intervention for Infants & Toddlers

Caring House715-528-5161
Domestic Abuse & Sexual Assault

The Family Center of Florence County ...715-528-5566
Or toll-free1-888-432-6495
Parent Education & Support

Forward Service Corporation715-528-4251
Services for Low Income Families

HeadStart715-528-5880
Health Department715-528-4837
Housing715-528-3296
Human Services715-528-3296
Or toll-free1-888-452-3296
Children & Family Services

Job Center715-528-4251
Employment Services

Library715-528-3094
Northeast Wisconsin Technical College .715-528-5883
Florence Community Learning Center

Parenting Again.....1-888-432-6495
Grandparents & Relative Caregivers

Project Bridges1-800-470-5833
Child Care Resource & Referral

Sheriff715-528-3346

Spread Eagle Sporting/
County Activity Coop.....715-696-6699
Youth Recreational Activities

St. Vincent De Paul715-528-4720
Support for Low Income Families

University of Wisconsin-Extension
Community Development..... 715-528-4480 Ext 49
Family Living 715-528-4480 Ext 16
Nutrition Education..... 715-528-5490 Ext 57
4H/Youth Development..... 715-528-5490 Ext 55
Educational Programming

WIC (Women, Infants & Children).....715-528-4837
Food Vouchers

Emergency911
Poison Control .1-800-222-1222



Florence Schools
Business Office 715-528-3218
from Aurora 715-589-4211
from Spread Eagle .715-696-3203

Elementary School... 715-528-3262
from Aurora 715-589-2230
from Spread Eagle .715-696-3988

Middle/High School.. 715-528-3215

www.florence.k12.wi.us

AGENCY/ PROGRAM NAME	WHO IS SERVED	SERVICES PROVIDED	CONTACT	LOCATION	HOURS	COST
ACCESS	All Ages	Access is a website for people who live in Wisconsin to find out if they might be able to get: Help with buying food, low- or no-cost health care, help with buying prescription drugs or special tax credits.	www.access.wisconsin.gov	Free Internet use and assistance available at most libraries.	24 hours 7 days a week	Service free and confidential
Aging	Age 60+ or disabled based on waiver or spouse of person age 60+	Information and assistance, Benefit Specialist program, Senior meals/nutrition, transportation, outreach, family caregiver support, Homestead Tax, Alzheimer's support, support groups, Senior Care—prescription assistance, intergenerational programs, and advocacy.	Barb Bauer or Rich Kallman 715-528-4890 Toll free: 1-888-528-4890 bbauer@co.florence.wi.us	Florence County Courthouse 501 Lake Ave P O Box 140 Florence WI 54121	M – F 8:30am - 4pm Weekends by appointment	No fee for services. Donations accepted.
Big Brothers, Big Sisters of the Bay Area	Youth ages 6-16	Mentoring Services in communities and schools. One on one in the community and mentors with kids in school for one hour per week.	Mary Crampton Executive Director Toll free: 1-866-676-2227	PO Box 237 Escanaba MI 49829	M – F 8am - 5pm EST	None
Birthright	Women who are pregnant	Pregnancy service providing practical and emotional support for women who are pregnant or who may be pregnant and are in need of assistance.	906-774-1822	728 S Stephenson Ave. Iron Mountain MI 49801	M & Th 11am-5pm By appointment on other days	Services are voluntary, confidential, and free of charge.
Caring House Florence County Outreach Office	All victims of domestic violence and sexual assault	Counseling (individual and group), transportation, advocacy (legal, medical, Housing) support. Shelter located in Iron Mountain for victims of domestic abuse.	Donna Fayas-Johnson 715-528-5161 Fax 715-528-5173 Toll free: 1-800-392-7839	Florence County Courthouse 501 Lake Ave PO Box 230 Florence WI 54121	M – F 8am - 4pm 24 Hour Crisis Line	Service free and confidential
Catholic Charities	Families with an unplanned pregnancy	Services are provided to those who choose parenting or adoption. Social workers are able to meet with families where it is convenient. Also offers adoption services.	Jennifer Alf or Tara DeGrave 920-437-7531, ext. 8234	1825 Riverside Drive Green Bay, WI Home visits possible	M T & F 8am-4:30pm W & TH 8am-8pm	Services are voluntary, confidential, free of charge and open to all faiths.
Dickinson County Healthcare System (DCHS) Prescription Assistance Program	Anyone who meets income eligibility guidelines	Helps match individuals, who have insufficient or no prescription coverage to existing pharmaceutical programs so they may receive prescriptions at greatly reduced or no cost.	906-774-4404 or Toll free: 1-866-309-4404	DCHS Crystal Lake Building 800 Crystal Lake Blvd. Iron Mountain MI 49801	By Appointment only	Service is free

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The Family Center of Florence County	Area families and child care providers who care for children (primarily) birth to 5	Playgroups, parent education classes & workshops, car seat safety check ups, family visiting & education Warmline—both for support and parenting tips, resource library, Boot Camp for New Dads, Sticks & Stones Bullying Prevention classes, Home Alone, newsletter, center & outdoor play-yard available for drop in visits.	Lori Friberg, Program Director 715-528-5566 Toll free: 1-888-432-6495 Email: fcfamily@borderland.net.net http://www.florencewi.com/Pages/FCWebsite/Home.htm	612 Lake Ave. PO Box 17 Florence WI 54121 One block west of the Courthouse	M - F 8am-4pm and by appointment (summer & school break hours may vary, please call!)	None Donations accepted
Florence Natural Resource Center	General Public	Burning Permits, Fishing and Hunting licenses, gift shop Visitor & Tourist information, Natural Resource Information, WI DNR information, County Information, Forestry & Parks information, USDA Forest Service information	Nathan Ruble Director 715-528-5377 ext. 101 Toll free: 1-888-889-0049 ext.101	4793 Forestry Dr. Florence WI 54121 Corner of US2 & Hwy 101/70	Dec.-Mar. M - F 9am-4pm Apr.-Nov. M - F 8am-4:30pm S 9am-4:30pm	None
Florence School District		Active Learning through: High/Scope programming at the elementary; Expeditionary Learning / Outward Bound (ELOB) at the middle school and high school - enhanced with 4yr K — 12 Adventure Education programming. Participation in SAGE Grant allowing for smaller class sizes at the elementary school. Library services which include career resources, skill enhancement services via PLATO, computer/internet access and tax forms. Continuing education available through NWTC classroom and distance learning opportunities Free / Reduced Breakfast or Lunch.	Florence School Administrative Office 715-528-3218 www.florence.k12.wi.us	Florence School District Administrative Office 425 Olive Ave Florence WI 54121	M – F 7:30am - 4pm Summer hours M – F 7:30am - 3pm	No fee to participate
Greenpath Debt Solutions	All who need help	Free financial analysis, developing a home budget, debt management services, budget counseling, credit reports, bankruptcy counseling. Services available by telephone.	906-932-4169 Toll free: 1-888-776-6735 Fax: 906-932-2635	127 E. Ayer St. Ironwood, MI 49938	M – F 8am - 5pm Mon/Tues evenings by appointment only	Initial financial consultations are free

AGENCY/ PROGRAM NAME	WHO IS SERVED	SERVICES PROVIDED	CONTACT	LOCATION	HOURS	COST
Health Department	All Ages	Wisconsin Women, Infant, & Children (WIC) Program, Healthcheck, Immunization, Wisconsin Well Woman Program, Fluoride Supplementation, Home visits to families with newborn infants, Children with Special Health Care Needs, (information and referral as needed), radon and water testing kits, and other Public Health programs.	Karen Wertanen RN BSN Mary Blazer RN 715-528-4837 Email: kwertanen@co.florence.wi.us	Florence County Courthouse 501 Lake Ave PO Box 17 Florence WI 54121	M – F 8am – Noon 12:30pm - 4:30pm	None to minimal
Housing	Low to moderate income residents	Provides no-interest deferred payment home repair loans for low-to-moderate income home owners. Provides one-time emergency assistance payment of utilities and rent.	Colleen King or Bob Macaux 715-528-3296 Toll free: 1-888-452-3296	Florence County Courthouse 501 Lake Ave PO Box 17 Florence WI 54121	M – F 8am – Noon 12:30pm - 4:30pm	
Human Services	Individuals and Families in Florence County	Economic Support (Food Share, Medical Assistance, Badgercare, Wisconsin Home, Energy and Assistance Program (WHEAP); Children & Family (Child Abuse, Neglect, Juvenile Court, Foster Care Licensing, Kinship Care) Community Services/ Long-Term Support (Frail Elderly, Mental Health, Developmentally/Physically Disabled, Substance Abuse, Birth to Three, Family Support, Elder Abuse & Neglect).	Bob Macaux— Director 715-528-3296 Toll free: 1-888-452-3296 Fax: 715-528-3341 Email: rmacaux@co.florence.wi.us	Florence County Human Services Department 501 Lake Ave PO Box 170 Florence WI 54121	M – F 8:30am - Noon 12:30pm - 4:00pm	Most programs are no charge. Sliding fee scale for some programs.
Iron Mountain Veteran's Medical Center	Veterans meeting eligibility criteria	Acute/medical/surgical hospital, outpatient services, outpatient clinics and pharmacy.	906-774-3300	325 East H St. Iron Mountain MI 49801	Outpatient services: M – F 8am - 4:30pm	Variable
Job Center Forward Service Corporation	Age 14 and Above	Employment search and job retention. Assistance with: resume writing, career decision making, educational training, child care needs, and obtaining High School Diplomas. Link to: Department of Vocational Rehabilitation (DVR), Experience Works (employment assistance for age 55+), Job Corps, Veterans Services, Job Service (unemployment services) W-2 Child Care, Youth Programming, Children's First Workforce Investment Act (WIA)	Florence County Job Center 715-528-4251 Cheryl Neuens Nancy Pellegrini Team Leaders/ Regional Managers Email: fscjobs@florencewi.net	Florence County Job Center 501 Lake Ave PO Box 232 Florence WI 54121	M – F 8am - Noon 12:30pm - 4:30pm	Free nonprofit agency

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Just-4-Kids Child Care	Children 6 wks to 12 yrs. old Head Start 3 to 5 yrs. old Early Head Start 6 wks—3 yr. old	Head Start program, Preschool and child care Services, before and after School Child Care, Early Head Start, Inclusive Classroom	Shelley Dumais— Owner 715-251-4761 (Niagara) Kris Jones - Assistant Director 715-528-5880 (Florence)	Chapin Street 900 W. Chapin Florence WI 54121	Child Care M – F 6am - 5:30pm HeadStart M – Th 8am – 11am	Hourly and full time weekly rates available according to age.
Library	All Ages	Summer reading program, internet access, word processing, on-line catalog, interlibrary loan audio/video/ books, and tax forms.	Florence: 715-528-3094 Fax: 715- 528-5330 On-line catalog: http:// www.infosoup. org	400 Olive Ave PO Box 440 Florence WI 54121	M W & F 9am – Noon M Tu W Th 3:30pm - 7:30pm Sat 9am - 1pm	None
Lifeline and Link-up	Customers meeting Income guidelines	Waiver of telephone service connection and installation charges. Reduced phone bill.	Niagara Telephone Company Mary Lou DeCremer 715/528-3344	1133 Main St Niagara WI 54121	M – F 8am - 5pm	Variable
Northeast WI Community Action (NEWCAP) program	Any resident who meets income guidelines	Emergency shelter subsidy; home weatherization; Section 8 housing vouchers Reproductive Health Help.	Toll free: 1-800- 242-7334 www.newcap. org St. Vincent's	1201 Main Street Oconto WI 54153	M – F 7:30am - 4pm	None
Northeast WI Technical College (NWTC)	Age 17 and over	Adult Continuing Education High School Equivalency Diploma (HSED) General Education Development (GED)	Sally Glime Regional Coordinator 528-5833 Toll free: 1-866- 528-5883 north@ nwtc.edu	Office: PO Box 226 Niagara WI 54151 Classes: 425 Olive Ave Florence, WI 54121	Office: M – Th 8:30am - 7pm F 9am - 3pm Class times to be determined	Variable
Project Bridges	Parents seeking child care. Providers needing continuing education.	Referrals and resources for parents seeking child care. Certification for child care providers. Support through training, technical assistance and resources for child care providers.	Toll free: 1-800- 470-5833 or 715-479-0337	Call for services in Florence	M – Th 8am - 4:30pm	Most services are free
St. Vincent DePaul	Any Florence County resident under income guidelines	Food pantry, government com- modities, rent (NEWCAP), utilities, Thrift Store, back to school supplies, Christmas toys, clothing, emergency needs, garden supplies.	Dorothy Vayda or Anne Leshke 715-528-4720	732 Chapin Street P O Box 92 Florence WI 54121	Tu & Th 10am - 4pm W 10am - 6pm Sat 10am - 2pm	

AGENCY/ PROGRAM NAME	WHO IS SERVED	SERVICES PROVIDED	CONTACT	LOCATION	HOURS	COST
Salvation Army	Any Florence County resident with income guidelines	Rent, utilities, traveler's emergency funds, emergency food, and shelter funds	Dorothy Vayda 715-528-4720 Emergency Services: Sheriff's Dept 715-528-3346	732 Chapin Street P O Box 92 Florence WI 54121		None
SHARE	Anyone No income restrictions	Nonprofit food buying club that helps people save money on food. A traditional SHARE package saves 30-50%. (Volunteering is encouraged but not mandatory)	Florence— Agnes Nelson 528-4907 or Toll free: 1-800- 548-2124	Headquarters Center PO Box 403 13111 W Silver Spring Butler, WI 53007	Once a month at the Florence Natural Resource Center	Minimum order is \$15
Social Security Administration	Families and individuals in need of services provided.	Information on retirement benefits, disability benefits, survivor benefits and Supplemental Security Income (SSI).	906-774-5810 Toll-free: 1-800- 772-1213 www.socialsecurity.gov	2015 1st Ave North Escanaba MI 49829	M – F 9am - 4:30pm (EST)	None
Spread Eagle Sporting/ The County Activity Coop	Youth and Families	Brings the gifts of the county to our children through a wide array of positive community activities. Provides adult supervision and constructive activities that teach positive ways to fill leisure time and develop lifelong skills.	715-696-6699 Fax: 715-696-6354	PO Box 588 Florence WI 54121	Vary by program	None to minimal
University of Wisconsin-Extension	Nutrition Education Program serves Food Share eligible families. All other extension programs are open to everyone.	Educational programs including: Family Living Programs (financial management, parent and family issues) Nutrition Education (food/nutrition classes/workshops, questions answered) Youth Development (4-H, Fun Food & Fitness and other youth programming) Community Resource Development (business development, facilitation, strategic planning, conflict negotiation, shorelandscaping, gardening, and other life-long learning needs).	Family Living: Joan LeFebvre 715-528-4480 ext.113 Nutrition Education: Jean Richard 715-528-5490 Ext.115 4H/Youth Development: Meg Dallapiazza 715-528-5490 Ext.114 Community Development: Corrin Seaman 715-528-4480 Ext.116	Florence Natural Resource Center 3977 US Hwy 2 Florence WI 54121 http://www.uwex.edu/ces/cty/florence/ On-line certificate and degree courses: http://uwhelp.wisconsin.edu/majorcareers/distance.asp	M – F 8:00am - 4:00pm	Most services are free or minimal cost

AGENCY/ PROGRAM NAME	WHO IS SERVED	SERVICES PROVIDED	CONTACT	LOCATION	HOURS	COST
USDA Rural Development	Very low to moderate income families	Loans and grants to purchase and repair homes.	Stephanie Kelnhofer 715-362-5941 Fax: 715-362-9370 Email: Stephanie.kelnhofer@wi.usda.gov www.rurdev.usda.gov/wi	639 W Kemp St Rhinelanders WI 54501 Willing to meet with you at your location.	8am - 4:30pm Individual appointments can be arranged.	Varies by program
Utilities	Income-qualified customers	Customer Credit Program, Home Weatherization Program, and Refrigerator Replacement Program	Colleen King (at Florence County Housing) 528-3296	PO Box 109 Florence WI 54121	M – F 9am - 4pm	No cost to apply
Veterans Service	Veterans or Veteran's next-of-kin	Advocacy, help with forms (grants/loans, subsistence aid, medical assistance, disability, social security, pension), military service/honor guard, grave markers.	Pat D. Smith Veteran's Service Officer 715-696-6770 Email: patsmith@up.net	1879 N Lake Rd Florence WI 54121	24 hours a day 7 days a week	Normally free of charge
Wild Rivers Interpretive Center	General Public & School Children	Natural Resource and Environmental Education	Nathan Ruble 715-528-5377 ext. 101 Toll Free: 1-888-889-0049 Ext.101	4793 Forestry Dr. Florence WI 54121 Corner of US2 & Hwy 101/70	Dec.-Mar. M—F 9am-4pm Apr.-Nov. M—F 8am-4:30pm S 9am-4:30pm Or by appointment	None in general \$1/student for some programs, scholarship available
Wisconsin Judicare	Residents who meet income guidelines	Legal help involving bankruptcy, social security and SSI, family law, health, housing, income maintenance and Indian Law.	Toll free: 1-800-472-1638 Email: info@judicare.org	Wisconsin Judicare PO Box 6100 Wausau WI 54402	M – F 8:30am - 4:30pm	No cost to apply
Wisconsin Senior Care	Residents who meet age and income guidelines	Prescription Drugs for Wisconsin Seniors	Toll free: 1-800-657-2038 www.dhfs.wisconsin.gov/seniorcare Or contact Florence County Aging	PO Box 6710 Madison, WI 53716	M – F 7:30am – 4:00pm	Variable

NOTES:



Learning for Life

FROM THE
FLORENCE COUNTY
EXTENSION OFFICE
TO YOU.....

Florence County UW-Extension
Florence Natural Resource Center
3977 US Hwy 2
Florence, WI 54121



Our Mission...

University of Wisconsin-Extension extends the knowledge and resources of the University to the people of Wisconsin, wherever they live and work.

We are committed to:

- *People and Partnerships
- *Change
- *Openness and Diversity
- *Accessibility to All

Our education programs focus on the issues, assets, and needs of the communities we serve.

Providing Educational Programming In:

- *Community & Economic Development
- *Natural Resources Development
- *Family Living
- *Nutrition Education
- *4-H & Youth Development
- *Horticulture/Master Gardening
- *Agriculture Information Referral

University of Wisconsin-Extension
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