

# *Family Resource Coalition Vilas County*



The  
***Family Resource Coalition of Vilas County Incorporated***  
supports healthy families and strong communities  
through education and networking.  
2008/Updated October 2009

**This guide is intended to help families connect to the resources and services they need. Inclusion in the Family Resource Guide does not constitute endorsement nor does omission imply disapproval.**

**For corrections/updates, contact:  
UW-Extension Family Living  
330 Court Street  
Eagle River WI 54521  
Phone: (715) 479-3653  
Fax: (715) 479-3605  
Email: [penny.otte@ces.uwex.edu](mailto:penny.otte@ces.uwex.edu)**

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## AA HOTLINE

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<http://www.northwoodsaa.org/>

Phone: (715) 367-7920

## ABINOOJIIYAG YOUTH CENTER

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407 Huron  
Lac du Flambeau WI 54538  
Hours: M – F 8 am-5 pm

Phone: (715) 588-7656

*Programs for school-aged children in Lac du Flambeau. Offers monthly and weekly activities for children and families.*

## ACCESS

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<https://access.wisconsin.gov/>

Hours: 24 hours a day, 7 days a week

*Access is a website for people living in Wisconsin to find out if they are eligible for assistance buying food, prescription drugs, low- or no-cost health care, or special tax credits.*

## AIDS RESOURCE CENTER OF WISCONSIN

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<http://www.arcw.org/>

1105 Grand Avenue, Suite 1  
Schofield WI 54456  
Hours: M – F 8:30 am-4:30 pm

Phone: (800) 551-3311

*Information and referral, confidential testing, support and case management services. Serves Northern Wisconsin. Call for eligibility information or email [info@arcw.org](mailto:info@arcw.org). No cost.*

## AL-ANON/ALATEEN

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<http://www.area61afg.org/> (Wisconsin & UP Michigan)

Phone: (715) 628-0023

*For a complete listing of meetings in Wisconsin and the Upper Peninsula of Michigan, visit the web site. Al-Anon/Alateen Offers hope and help to families and friends of alcoholics. Serves Oneida, Vilas, Lincoln and Price Counties*

*Outside Wisconsin/UP – call (888) 425-2666, or visit web-site at <http://www.al-anon.alateen.org/>*

## **ARBOR VITAE-WOODRUFF SCHOOL DISTRICT**

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<http://www.avw.k12.wi.us/>

11065 Old Highway 51 North  
Arbor Vitae WI 54568

Phone: (715) 356-3282  
Fax: (715) 358-2933

## **ASCENSION LUTHERAN CHURCH PLAY GROUP**

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7937 Highway 51 South  
Minocqua WI 54548  
Hours: M & W 9:30 am-11 pm, during school year

Phone: (715) 356-4426

*Ask about the Coupon Exchange Program on Tuesdays. Baby-sitting cooperative. Free.*

## **BABY SIGNS® PROGRAM**

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<https://www.babysigns.com/>

P O Box 1203  
Rhineland WI 54501

Phone & Fax: (715) 362-3193

Email: [babysignswithdonna@yahoo.com](mailto:babysignswithdonna@yahoo.com)

*Babies have a lot to say even before they can actually speak. With the Baby Signs Program, babies and toddlers can communicate, using simple, easy-to-learn signs, what they see, what they need and even how they feel. Offers Sign, Say & Play Classes, Parent Workshops, Early Childhood Educator Training, and Baby Signs Classroom Kits.*

## **BIG BROTHERS BIG SISTERS OF THE NORTHWOODS**

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<http://www.bbbsnorthwoods.org/>

Hours: By appointment

Phone: (715) 891-2729  
Toll free: (866) 839-2843

*Mentoring program matching children with responsible adults who can serve as positive role models. "One-on-one mentoring relationship" supported by a professional staff. Serves children ages 5-17, adults 17 and up. No cost.*

## **BOULDER JUNCTION PUBLIC LIBRARY**

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<http://boulderjunction.wislib.org/>

5386 Park Street  
P O Box 9  
Boulder Junction WI 54512  
Hours: M, W, F – 10 am-1 pm; T, Th – 10 am-7 pm

Phone: (715) 385-2050  
Fax: (715) 385-2586

*Free wireless internet, 5 public access computers with internet; children's story hour Wednesdays 10:30 am September thru May; summer reading program Wednesdays 10:30 am June thru August. Member Northern Waters Library Service (<http://nwls.wislib.org>).*

## **CAMP JORN YMCA**

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<http://jorn.ecamp.net/>

# 28 Red Feather Road  
P O Box 430  
Manitowish Waters WI 54545

Phone: (715) 543-8808  
Fax: (715) 543-2390

## **CAMP JORN YMCA PLAY GROUP**

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28 Red Feather Road  
Manitowish Waters WI 54545  
Hours: W - 10:30 am-12:30 pm, school year only.

Phone: (715) 686-2255

*No cost.*

## **CATHOLIC COMMUNITY SERVICES INC**

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1416 Cumming Avenue  
Superior WI 54880

Phone: (715) 394-6617  
(888) 831-8446

*Offers consumer credit counseling for Vilas County residents.*

## **CHRIST LUTHERAN SCHOOL**

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201 North Third Street  
P O Box 98  
Eagle River WI 54521

Phone: (715) 479-8284  
Fax: (715) 479-8307

## **COMMUNITY FOOD PANTRY & COMMODITIES**

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Boulder Junction WI 54512  
Hours: Th (alternating weeks) 10-11 am or 3-5 pm

Phone: (715) 365-2146

## **COMMUNITY MENTAL HEALTH**

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1831 North Stevens Street  
P O Box 895  
Rhineland WI 54501  
Hours: M – 8 am-8 pm; T,Th – 8 am-4:30 pm

Phone: (715) 365-7000  
Fax: (715) 365-7029

*Outpatient Mental Health Services with offices in Rhinelander and Eagle River. Offering counseling for children, teens and adults, couples, group and family therapy. Psychiatrist on staff for client medication reviews. Serving Forest, Oneida and Vilas Counties. Call for eligibility information. Sliding Fee Scale, Insurance, Medical Assistance, or Medicare*

## **COMPASSIONATE FRIENDS – NORTHERN LIGHTS CHAPTER**

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Phone: (715) 385-2322

*Meetings: 3<sup>rd</sup> Monday of the Month at 7:00 pm at One Penny Place, Woodruff. Provide support to bereaved parents.*

## **CONSERVE SCHOOL**

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<http://www.conserveschool.org/>

5400 North Black Oak Lake Road  
Land O'Lakes WI 54540

Phone: (715) 547-1300

Fax: (715) 547-1386

## **COURT MEDIATION SERVICES**

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Hours by appointment

Phone: (715) 479-3638

*Mediation process for parents experiencing child custody issues to decide legal custody and other issues. First session is free, \$100 for each parent to continue.*

## **CRISIS INTERVENTION LINK**

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Hours: 24 hours/7 days a week

Phone: (888) 299-1188

*Crisis hotline with services to include suicidal prevention, mental health, parenting concerns, financial concerns, any problems too big to handle. Serving all individuals and families. All services are free.*

## **DICKINSON-IRON DENTAL CENTER**

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211 South Fourth Street, Suite B  
(lower level of Falls Clinic Building)  
Crystal Falls MI 49820

Phone: (906) 875-6133

*Dental only*

## **EAGLE RIVER MEMORIAL HOSPITAL AUXILIARY THRIFT SHOP**

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209 East Pine Street  
Eagle River WI 54521  
Hours: Mon – Sat 10 am-3 pm

Phone: (715) 479-2172

## **EWEN MEDICAL-DENTAL CENTER**

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Highway M-28  
Ewen MI 49925

Phone: Medical (906) 988-2210  
Dental (906) 988-2468

## **FACETS (WISCONSIN FAMILY ASSISTANCE CENTER FOR EDUCATION, TRAINING & SUPPORT INC)**

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Phone: (715) 561-2005  
Email: [marleas@chartermi.net](mailto:marleas@chartermi.net)

*Provides a critical resource to connect families of children with disabilities to community resources, informs and instructs parents how to obtain appropriate education for their children with disabilities, and helps resolve issues between families and schools or other agencies.*

## **FAMILY & CHILD LEARNING CENTERS OF NORTHEAST WISCONSIN INC**

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Corporate Office:  
1864 North Stevens Street  
P O Box 459  
Rhineland WI 54501

Phone: (715) 369-5688  
(800) 247-3135  
Fax: (715) 369-3908

▪ **Vilas County Head Starts:**

- Eagle River Head Start  
Eagle River Elementary School  
1700 Pleasure Island Road  
Eagle River WI 54521

Phone: (715) 479-7602

- Land O'Lakes Head Start  
Land O'Lakes Elementary School  
6485 Town Hall Road  
Land O'Lakes WI 54540

Phone: (715) 547-6342

- Little Acorn's Lodge  
564 State Highway 155  
St Germain WI 54558

Phone: (715) 542-2273

▪ **Partners for a Healthy Baby Program:**

1864 North Stevens Street  
P O Box 459  
Rhineland WI 54501

Phone: (715) 369-5688 Ext 115

*Head Start, Early Head Start, Partners for a Healthy Baby Program under the categories of education and family development; Eligibility – 100% of Federal Poverty Guidelines; serving infants, toddlers, preschoolers and pregnant women and their families*

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## **FAMILY PARTNERS LLP & FAMILY PARTNERS LLP-MENTAL HEALTH CENTER**

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17-A West Davenport  
P O Box 742  
Rhineland WI 54501  
Hours: Flexible, call to schedule

Phone: (715) 369-6955  
Fax: (715) 369-0581

*Multi-Service Private Social Work Agency and Outpatient Mental Health Center providing in-home services. Youth Mentors, Parent Aides, Tutors, In-home Therapy, Anger Management, Conflict Resolution, Parent Education, Early Offender and Aftercare for delinquents, Family Assessment, Independent Living Skills and Corrective Thinking, Parenting Challenging Children Workshops and Corrective Thinking for Teens Workshop. Able and willing to be creative in case planning to meet the needs of families. Serves Forest, Oneida, and Vilas Counties. Referrals from County Departments of Social Service and Human Service Agencies, Schools, Courts, Lawyers and Private Pay. Fees: \$22-\$70 per hour, depending on services requested.*

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## **FAMILY RESOURCE CONNECTION**

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<http://www.familyresourceconnection.org>

1020 Kabel Avenue  
Rhineland WI 54501  
Hours: M-F – 8 am-4:30 pm

Phone: (715) 361-2890  
(888) 266-0028  
Fax: (715) 361-2892

▪ **Family Visiting:**

*Individualized, home-based parenting education and support program. Individuals may begin visits prenatally, at the time of birth or when a question about child development arises. During a home visit, the Family Visitor and parents share thoughts on many topics including early brain development, play, safety, family routines and setting appropriate limits. Expectant parents have an opportunity to learn more about their pregnancy, baby's development, good health practices and how to prepare for the birth of their child. The Family Visitor helps each family set and meet individual goals.*

*A variety of goals have been set by families including: completing high school, earning a living wage, reading to my child three times a week and "being the best parent I can be."*

▪ **Music Garden:**

Minocqua Community Building  
Torpy Room, 3<sup>rd</sup> Floor  
Minocqua WI 54548

Phone: (715) 361-2890

Hours: Thursdays—9:30-10:30 am for 1 ½ to 5 year-olds; and 11 am-noon for newborn to 1 ½ year-olds

*Music and movement program created to stimulate the development of children and is based on early brain development research. Music Garden offers parents and children an assortment of activities to promote language, social interaction, coordination and imagination. Sessions are designed to meet the developmental needs of children from birth to age five. Programs are available to all families in Forest, Oneida and Vilas Counties and are offered at no cost.*

## **FIRST IMPRESSIONS PEDIATRIC DENTISTRY**

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<http://www.fidkids.com/>

Rhineland Office:  
780 East Timber Drive  
Rhineland WI 54501

Phone: (877) 842-4649

Wausau Office:  
413 North 17<sup>th</sup> Avenue  
Wausau WI 54401

Phone: (715) 842-4649

*Provides all aspects of pediatric dental care for children infancy through adolescence.*

## **FOREST COUNTY POTAWATOMI HEALTH & WELLNESS CENTER (KE WED NOK – WA SE GISH GOK CENTER)**

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<http://www.fcpotawatomi.com/index.php/Health-and-Wellness/>

5409 Everybody's Road  
P O Box 396  
Crandon WI 54520  
Hours: M-F – 8 am-5 pm

Phone: (715) 478-4300

*Provides rehab: physical therapy, speech therapy; dental; optical; behavioral health; pharmacy; diabetic program; podiatry*

## **FORWARD SERVICE CORPORATION**

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### **Wisconsin Works (W-2) & Food Stamp Employment and Training (FSET)**

702 Main Street  
Eagle River WI 54521  
Hours: M & W – 9 am-4 pm

Phone: (715) 479-5175

*Wisconsin Works (W-2) – W2 replaced AFDC in 1997. W2 services low-income parents with minor children and is based on work participation and personal responsibility. Under W2, there is no entitlement to assistance, but there is a place for everyone who is willing to work to their ability. Each W2 eligible participant meets with a Case Manager who helps the individual develop a self-sufficiency*

plan to determine his/her place on the W2 employment ladder. There are financial and non-financial eligibility requirements.

*Food Stamp Employment and Training (FSET) – This program is for individuals receiving Food Share benefits and is designed to assist eligible individuals to actively look for employment in order to become self-sufficient. Services also include job search assistance, job seeking skills, resume development, referral to other appropriate services and some supportive services.*

## **FORWARD SERVICE CORPORATION HOUSING**

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### **FEMA – Grant Programs**

100 West Keenan Street  
Rhineland WI 54501  
Hours: M-F – 8 am-5 pm

Phone: (715) 365-7842  
or (715) 365-7844

*Homeless motel vouchers, rent payment assistance, subsidized housing administrative organizations. Must meet HUD definition of homelessness. 30% of gross income paid toward rent.*

## **FRANK B KOLLER MEMORIAL LIBRARY**

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<http://koller.wislib.org/>

Highway 51  
P O Box 100  
Manitowish Waters WI 54545  
Hours: M,W,F – 9 am-3 pm; Oct thru May T,Th – 3-7 pm & Sa 9 am-noon; June thru Sept T,Th – 3-8 pm & Sa 9 am-1 pm

Phone: (715) 543-2700

*Wireless internet, summer children's program. Member Northern Waters Library Service (<http://nwls.wislib.org>).*

## **GREAT LAKES INTER-TRIBAL COUNCIL INC**

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<http://www.glitc.org/>

2932 Highway 47 North  
P O Box 9  
Lac du Flambeau WI 54538  
Hours: M-F – 8 am-4 pm

Phone: (715) 588-3324  
(800) 472-7207

*Offers a number of programs to all Tribal communities, including:*

- **AIDS/HIV Prevention Program**

*The program provides HIV/AIDS preventive education, mentoring, teen education, elder education, technical assistance and educational materials to member tribes.*

- **Birth to Three**

*Early intervention program for children and their families who have developmental delay or disability.*

▪ **Children with Special Health Care Needs**

Phone: (715) 588-3324 Ext 111

*Provides information, resources, professional support and assistance to Native American parents of children with disabilities in Tribal communities in rural Wisconsin.*

▪ **Foster Grandparent Program**

*This program links elders and children in an effort to pass on traditional and cultural awareness and learning; provides emotional support and encouragement to children.*

▪ **Lactation Education Assistance Program**

*This program promotes breastfeeding. Information regarding differences in breast milk and formula are given to Native Americans to assist in making informed choices for infant feeding. Follow up care includes qualified teaching of the simple techniques of breastfeeding.*

▪ **Vocational Rehabilitation for Native Americans**

Phone: (715) 588-3324 Ext 209

2932 Highway 47 North

(800) 472-7207 Ext 209

P O Box 760

Lac du Flambeau WI 54538

*Vocational counseling; learn job seeking skills; job placement/development; transition activities/high school employment; training; tools and equipment; workplace equipment to accommodate a disability; and other federally approved assistance.*

## **GREENPATH DEBT CONSOLIDATION**

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127 East Ayer Street

Ironwood MI 49938

Hours: M-F – 8 am-5 pm; M, T evenings by appointment only

Phone: (906) 932-4169

(888) 776-6735

Fax: (906) 932-2635

*Free financial analysis, developing a home budget, debt management services, budget counseling, credit reports, bankruptcy counseling. Initial financial consultations are free.*

## **HABITAT FOR HUMANITY NORTHWOODS INC**

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<http://www.habitatforhumanitynorthwoods.org/>

P O Box 552

Phone: (715) 356-7203

Minocqua, WI 54548-0552

Email: [office@habitatforhumanitynorthwoods.org](mailto:office@habitatforhumanitynorthwoods.org)

## **HEADWATERS EMERGENCY FOOD PANTRY**

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6516 Olympic '76 Drive

P O Box 450

Land O'Lakes WI 54540

Phone: (906) 544-2387

*Serving Land O'Lakes, Conover and Phelps.*

## HEADWATERS INC

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<http://www.headwatersinc.org/>

1441 East Timber Drive  
P O Box 618  
Rhineland WI 54501  
Hours: M-F – 8 am-4 pm

Phone: (715) 369-1337  
Fax: (715) 369-1793

*Work/Day services vocational evaluation and supported employment services for adults with developmental delays.*

*Birth to 3 Early Intervention services-developmental screening, evaluation and care coordination or families of children with developmental delays. Eligibility is determined through screening. Serves Forest, Vilas, and Oneida Counties. Free for most families.*

## HUMAN SERVICE CENTER

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705 East Timber Drive  
Rhineland WI 54501

Phone: (715) 369-2215  
(800) 236-8787  
Email: [ac@thehumanservicecenter.org](mailto:ac@thehumanservicecenter.org)

*Developmental disabilities, mental health services, emergency assistance through crisis advisors program provided to residents of Vilas, Forest & Oneida Counties.*

## IMPACT COUNSELING

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158 South Anderson Street  
P O Box 158  
Rhineland WI 54501  
Hours: M-F – 8 am-5 pm; program operates 8 am-3 pm, 5 days/week

Phone: (715) 362-6390  
Fax: (715) 362-6391  
Email: [lori@icsclinics.org](mailto:lori@icsclinics.org)

*Outpatient mental health; day treatment for children and adolescents. Intensive psychotherapeutic services, 4 hours/day, 5 days/week. Group, individual and family therapy are components of the program. Psycho-education is provided in the areas of personal development, anger/emotion/aggression management, family issues, communication and AODA and health issues. Serves adolescents between 5 – 18 with emotional and/or behavioral difficulties who live within a one hour drive of Rhineland. MA/BadgerCare is the only insurance that currently covers day treatment services.*

## INNOVATIVE COUNSELING INC

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<http://www.innovativecounseling.com/>

7488 Spruce Street  
Minocqua WI 54548

Toll free: (866) 460-8848  
Email: [specialkids@itol.com](mailto:specialkids@itol.com)

*Outpatient counseling services provided by a team of licensed and certified mental health therapists; psychiatric assessment treatment and consultation; psychological testing and assessment; intensive in-home autism assessment, treatment and consultation.*

*In Home Psychotherapy Program for children age 3-21 years experiencing difficulties with emotional, behavioral and/or mental health concerns. Child must have insurance through Medicaid, Badgercare, or a Forward Card.*

## **INTERCULTURAL LEADERSHIP INITIATIVE**

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<http://www.ilileadership.org/>

P O Box 1792  
Woodruff WI 54568

Phone: (715) 614-8831  
Email: [bkovar@ilileadership.org](mailto:bkovar@ilileadership.org)

*The mission of ILI is to improve academic and social success for students by reducing racial tensions in schools and promoting cultural understanding through inter-cultural experiences.*

## **IRMA STEIN MEMORIAL LIBRARY**

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8306 School Loop Road  
P O Box 115  
Presque Isle WI 54557

Phone: (715) 686-7613  
Fax: (715) 686-2473

Hours: M, W, F – 10 am-4 pm; T, Th – 4 pm-9 pm; Sa – 10 am-noon. *Member Northern Waters Library Service (<http://nwls.wislib.org>).*

## **KIDS IN NEED**

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P O Box 895  
Rhineland WI 54501  
Hours: Vary

Hotline: (800) 622-9120  
Phone: (715) 365-7003  
Fax: (715) 365-7029

Administrative email: [kidsinneed@charterinternet.com](mailto:kidsinneed@charterinternet.com)  
Informational email: [kin4u@charterinternet.com](mailto:kin4u@charterinternet.com)

*24 Hour Hotline. Crisis counseling for runaway issues and other adolescent concerns. Service to runaways and families. Weekly supervised service project, tutoring, mentoring, family mediation and crisis intervention. Serves youth under age 18 in Forest, Oneida and Vilas Counties. Services are free.*

## **KOINONIA RESIDENTIAL TREATMENT CENTER**

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1991 Winnebago Street  
Rhineland WI 54501  
Hours: 24/7

Phone: (715) 362-5745  
(800) 261-8789  
Email: [inquire@koinoniaaoda.org](mailto:inquire@koinoniaaoda.org)

*Residential treatment for addicted adults; individual and group therapy; addictions, and living skills training, special interest group meetings. Serves adults in Forest, Oneida and Vilas Counties. Call for fee information.*

## **KOLLER BEHAVIORAL HEALTH (A SERVICE OF MINISTRY HEALTH CARE)**

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<http://www.ministryhealth.org/>

▪ **Eagle River**

150 Hospital Road  
Eagle River WI 54520  
Hours: M-Th – 8 am-6:30 pm

Phone: (715) 479-4585

▪ **Woodruff**

311 Elm Street  
Woodruff WI 54568  
Hours: M-F – 8 am-5 pm

Phone: (715) 356-8540

▪ **Offices also in:**

Rhinelanders – 622 Mason Street  
Crandon - 209 South Hazeldell

Phone: (715) 369-2210

Phone: (715) 478-3524

*Offers alcohol and drug assessment programs, referral services, outpatient counseling, affected family member services, prevention services; mental health services available in Woodruff location. Call for eligibility information. Services Forest, Oneida, and Vilas Counties. Medicaid and most insurance companies accepted; sliding fee scale.*

## **LAC DU FLAMBEAU AGING PROGRAM**

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Lac du Flambeau Senior Center  
125 Old Abe Road/Hwy 47  
P O Box 67  
Lac du Flambeau WI 54538

Phone: (715) 588-4221

*Provides information, referrals, Elder activities, case management, nutrition, transportation, and benefits counseling to Elders, Veterans, and persons with long-term disabilities.*

## **LAC DU FLAMBEAU CHIPPEWA HOUSING AUTHORITY**

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<http://www.lacduflambeaunation.com/depts/CHA.html>

554 Chicog Street  
P O Box 187  
Lac du Flambeau WI 54538

Phone: (715) 588-3348

Fax: (715) 588-7935

*The mission of the CHA is to develop, operate and maintain affordable housing programs and activities on the Lac du Flambeau Indian Reservation.*

## **LAC DU FLAMBEAU DOMESTIC ABUSE PROGRAM**

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P O Box 67

Lac du Flambeau WI 54538

Phone: (715) 588-7660

Fax: (715) 588-2313

24 Hour Statewide Crisis Line: (800) 236-7660

Email: [ldfdap@newnorth.net](mailto:ldfdap@newnorth.net)

*Supportive services: domestic violence, sexual assault, elder abuse, child physical/sexual abuse, stalking, adult survivors of childhood abuse, families of homicide/violent crimes victims. Crisis intervention: temporary safe housing, food, support, and advocacy for victims of domestic abuse and their children, emergency transportation. Advocacy services: legal, criminal justice support, medical/personal, safety planning, information and referrals. Services are confidential and free of charge.*

## **LAC DU FLAMBEAU ECONOMIC SUPPORT**

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William Wildcat Sr Community Center

418 Little Pines Road

Phone: (715) 588-9635

P O Box 67

Lac du Flambeau WI 54538

Hours: M-F – 7 am-4:30 pm (After hour appointments are available, please call to schedule an appointment.)

*Offering services to low income families with needs such as Food Share, Medicaid, TANF (Temporary Assistance to Needy Families), General Assistance, Kinship, Child Care, Energy Assistance, Children First, and Judicare.*

## **LAC DU FLAMBEAU FAMILY RESOURCE CENTER**

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533 Peace Pipe Road

P O Box 189

Phone: (715) 588-1511

Lac du Flambeau WI 54538

Fax: (715) 588-3903

Hours: M, T, Th – 8 am-6 pm; W – 8 am-8 pm; F – 8 am-4:30 pm

*Provides individual, couple, family, and children's counseling services. Indian Child Welfare (ICW): Promotes healthy family living among Native American families.*

## **LAC DU FLAMBEAU FOOD DISTRIBUTION**

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220 Industrial Park Road

Lac du Flambeau WI 54538

Phone: (715) 588-4204

## LAC DU FLAMBEAU HONORING OUR CHILDREN

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Lac du Flambeau Wellness Center  
125 Old Abe Road, Highway 47  
P O Box 700  
Lac du Flambeau WI 54538

Phone: (715) 588-4389  
Fax: (715) 588-2471

*Helps prenatal and postpartum families up to 2 years of age. The primary focus of the program is reducing infant mortality and morbidity rates within Native American communities.*

*We offer home visits through the Nurse and Honoring Our Children Outreach Worker to provide instructions, information, support, and transportation to appointments. Infant, toddler, and booster car seats available.*

## LAC DU FLAMBEAU HOUSING IMPROVEMENT

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709 Peace Pipe Road  
P O Box 67  
Lac du Flambeau WI 54538

Phone: (715) 588-3303 Ext 5311

*Services available to enrolled members on the reservation and within a 25-mile radius includes: Housing Rehabilitation; Indian Health Service Water and Sewer; Elderly/Disability Home Improvement Services; Home Weatherization Program.*

## LAC DU FLAMBEAU PUBLIC LIBRARY

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622 Peace Pipe Road  
P O Box 368  
Lac du Flambeau WI 54538

Phone: (715) 588-7001

Hours: M – 10 am-12:30 pm & 1:30 pm-4 pm; T – 10 am-12:30 pm & 1:30 pm-7 pm; W, Th – 10 am-12:30 pm & 1:30 pm-5 pm; F – 10 am-4 pm; Sa – 10 am-2 pm

*Wireless internet access, summer reading program. Member Northern Waters Library Service (<http://nwls.wislib.org>).*

## LAC DU FLAMBEAU PUBLIC SCHOOL

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<http://www.ldf.k12.wi.us/>  
2899 State Highway 47 South  
Lac du Flambeau WI 54538

Phone: (715) 588-3838

## LAC DU FLAMBEAU TRIBAL CHILD SUPPORT AGENCY

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623 Peace Pipe Road  
Lac du Flambeau WI 54538

Phone: (715) 588-4236  
Fax: (715) 588-9240

*Provides services to parents and children that are affiliated through Enrollment to the Lac du Flambeau Tribe, to ensure a better life for our children, including paternity establishment, child support services, location of absent parents, enforcement of child-support orders, collection of child support payments, and issuance of income withholding.*

## **LAC DU FLAMBEAU WELLNESS CENTER**

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125 Old Abe Road, Highway 47  
Lac du Flambeau WI 54538

Phone: (715) 588-3371

▪ **Center for Fitness** (715) 588-4302

▪ **Community Health** (715) 588-4274

▪ **Diabetic Education** (715) 588-4373

*For information or to learn how to prevent or treat diabetes for you or someone you know, or you have a family history of diabetes and would like information on how to prevent it.*

▪ **Elderly & Disabilities Benefits** (715) 588-4351

▪ **Elderly Meal Site & Home Delivery** (715) 588-3303 Ext 5247

▪ **Family Planning** (715) 588-4355

▪ **Honoring Our Children** (715) 588-4368

▪ **Ojibwe Language & Cultural Program** (715) 588-4237

▪ **Other Children's Services** (715) 588-4274

▪ **Smoking Cessation** (715) 588-4355

▪ **Veteran's Services** (715) 588-3677

▪ **WIC (Women, Infant, and Children)** (715) 588-4363

*This program is available for prenatal, postpartum, and children from birth to five years old, they offer monthly food vouchers to help with low income families. Offers help from a WIC Nutritionist to make sure you and your children are getting the adequate nutrition recommended. Breastfeeding resources, individual counseling and support group.*

## **LAC DU FLAMBEAU ZAASIJIWAN HEAD START & EARLY HEAD START**

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2899 Highway 47S  
Lac du Flambeau WI 54538  
Hours: Call for information

Phone: (715) 588-9291

*Serving 0-5 year old children in Lac du Flambeau and surrounding areas. Zaasijiwan Head Start promotes physical, cognitive, social, and emotional growth of infants, toddlers, and preschoolers and prepares them for future growth and development. We support parents in their role as primary caregivers and educators of their children.*

## **LAKELAND FOOD PANTRY**

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1701 North Highway 51  
P O Box 1982  
Arbor Vitae WI 54568

Phone: (715) 358-2222

Hours: Tuesday 9:30-11:30 am; and 1<sup>st</sup>, 3<sup>rd</sup>, & 5<sup>th</sup> Thursdays 3:30-6:00 pm

## **LAKELAND UNION HIGH SCHOOL**

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<http://www.luhs.k12.wi.us/>

9573 State Highway 70  
Minocqua WI 54548

Phone: (715) 356-5252

Fax: (715) 356-1892

## **LAND O'LAKES PUBLIC LIBRARY**

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<http://www.landolakeslibrary.com/>

4242 County Road B  
P O Box 450  
Land O'Lakes WI 54540

Phone: (715) 547-6006

Fax: (715) 547-6004

Hours: M, Th, Sa – 9 am-noon; T, W, F – 9 am-5 pm

*Wireless internet, children's programs. Member Northern Waters Library Service*  
(<http://nwls.wislib.org>).

## **LITERACY SERVICES**

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Phone: (715) 479-4114

Email: [ste@newnorth.net](mailto:ste@newnorth.net)

*Services for adults, school age children and youth whose reading and spelling skills are below expected levels. Special summer tutoring program, literacy training course for those wanting to become tutors and individualized tutoring.*

## **LUTHERAN SOCIAL SERVICES**

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Rhineland Office:  
235 North Stevens Street  
Rhineland WI 54501  
Hours: W & Th – 9 am-6 pm

Phone: (715) 362-4546

Toll free: (800) 236-0011

*Offers individual, couple, and family counseling, marriage counseling, adolescents, Employee Assistance Program, stress management, adoption services. Medicaid, Medicare, BadgerCare, Sliding fee scale – self pay based on income.*

## **MARATHON COUNTY HEALTH DEPARTMENT**

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<http://www.co.marathon.wi.us/cyshcn.asp>

1200 Lake View Drive, Room 200  
Wausau WI 54403

Phone: (715) 261-1900  
(866) 640-4106  
Fax: (715) 261-1901

*Northern Regional Center for Children and Youth with Special Health Care Needs (CYSHCN). Provides access to information, health benefits counseling, care coordination, education related concerns, professional resource directory, parent-to-parent support, help with transitions, transportation, and emotional support. Services Ashland, Bayfield, Florence, Forest, Iron, Langlade, Lincoln, Marathon, Oneida, Portage, Price, Sawyer, Taylor, Vilas, and Wood Counties.*

## **MARSHFIELD CLINIC COUNSELING CENTER**

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9792 Highway 70 West  
Minocqua WI 54548  
Hours: M, W – 8 am-8 pm; T, Th – 8 am-5 pm; F – 8 am-noon

Phone: (715) 356-1793  
Fax: (715) 358-7863

*Services include outpatient mental health counseling for children, adolescents, and adults. Marriage counseling and family therapy. Call for eligibility requirements. Serves Forest, Iron, Lincoln, Oneida, Price and Vilas Counties. Most insurance companies and Medicaid.*

## **MARYWOOD FRANCISCAN SPIRITUALITY CENTER**

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<http://www.marywoodsc.com/>

3560 Highway 51 North  
Arbor Vitae WI 54568

Phone: (715) 385-3750

*Marywood Franciscan Spirituality Center provides a sacred space for inspiration, solitude, reflection and connections for persons seeking greater meaning in life and a deeper relationship with God, others, self and all creation. Call or visit website for information on programs offered.*

## **MIDSTATE INDEPENDENT LIVING CONSULTANTS INC**

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<http://www.milc-inc.org/>

293 Schiek Plaza  
P O Box 369  
Rhineland WI 54501  
Hours: M-F – 8:30 am-5 pm

Phone: (800) 311-5044  
V/TTY: (715) 369-5040  
Fax: (715) 365-2450  
Email: [milc@milc-inc.org](mailto:milc@milc-inc.org)

*Provides information, training and support to assist people with disabilities in making an informed decision on their disability-related needs.*

*Services include Information and Referral, Advocacy, Independent Living Skills Training, Peer Support, Assistive Technology, Architectural Accessibility, Community Education, Recreational, Benefits Counseling and Employment Services, and are consumer directed. The individual decides which services they wish to participate in and works with staff to establish goals and determine steps to meet those goals.*

*MILC is a private non-profit agency serving persons with disabilities of all ages. You are eligible for services if you are: A person with a disability and you reside in Adams, Florence, Forest, Langlade, Lincoln, Marathon, Oneida, Portage, Taylor, Vilas or Wood counties.*

## **MINISTRY BEHAVIORAL HEALTH (A DEPT. OF ST. MARY'S HOSPITAL)**

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<http://www.ministryhealth.org/>

Ministry Riverside Clinic  
1020 Kabel Avenue  
Rhineland WI 54501

Hours: M-Th – 9 am-5 pm; F – 9 am-noon

Phone: (715) 361-2805  
(715) 369-6433  
(800) 779-2881  
Fax: (715) 361-2920

*Inpatient and outpatient care for persons who are experiencing emotional and mental difficulties, and alcohol and other drug problems. Serves Northern Region. Private insurance, Medicaid, Medicare, and private pay.*

## **MINOCQUA PUBLIC LIBRARY**

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<http://minocqualibrary.org/>

415 Menominee Street  
P O Box 1087  
Minocqua WI 54548

Hours: M, T, W – 9:30 am-8 pm; Th, F – 9:30 am-5 pm; Sa 9:30 am-1pm

Phone: (715) 356-4437  
Fax: (715) 358-2873

*Serves the entire Lakeland area, wireless internet, summer children's program. Member Wisconsin Valley Library Service (<http://wvls.wislib.org>).*

## **MOPS (MOTHERS OF PRESCHOOLERS)**

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*An international organization whose mission is to nurture all mothers of preschoolers, moms and their preschoolers welcome.*

### ▪ **Eagle River**

Phone: (715) 477-2182  
Church Phone: (715) 479-9263

*Meetings: 2<sup>nd</sup> & 4<sup>th</sup> Wed during school year, 9-11:30 am at Prince of Peace Lutheran Church, 5030 Highway 70 West, Eagle River. Cost is \$5.00/meeting, plus one-time MOPS International registration fee of \$19.95.*

▪ **Woodruff**

Church Phone: (715) 358-8338

Meetings: 1<sup>st</sup> & 3<sup>rd</sup> Tuesdays, 9:15-11:15 am at Peace Lutheran Church, 10868 Old Highway 51, Woodruff. Cost is \$5.00/meeting, plus one-time MOPS International registration fee of \$20.

## **NEW HORIZONS COUNSELING**

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306 Highway 70 West  
P O Box 684  
St Germain WI 54558

Phone: (715) 479-8999  
(715) 617-6000

*Medicaid, Medicare, private pay, insurance (with approval)*

## **NEWCAP INC**

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*Family Planning Services - education and information; pregnancy testing; annual exams; HIV counseling and testing; emergency contraception; screening and treatment; birth control supplies, and Methods by Mail™*

- 226 Highway 70  
P O Box 21  
St Germain WI 54558  
Hours: M, T, Th – 9 am-5 pm

Phone: (715) 479-3357

*Foreclosure Intervention Services, also budget counseling; loss mitigation assistance; service coordination and referral; and relocation planning. Services are free of charge. Service area includes Vilas, Oneida, Langlade, Forest, Florence, Marinette, Oconto, Menominee and Shawano Counties.*

- 1201 Main Street  
Oconto WI 54153

Phone: (920) 834-4621  
or (800) 242-7334

Email: [erinengebretson@newcap.org](mailto:erinengebretson@newcap.org)

## **NICOLET AREA TECHNICAL COLLEGE BASIC EDUCATION**

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5364 College Drive  
P O Box 518  
Rhineland WI 54501

Phone: (715) 365-4455  
Email: [slfish@nicoletcollege.edu](mailto:slfish@nicoletcollege.edu)

Hours: M, W – 8 am-4 pm; Tu, Th – 8 am-8 pm; F 8 am-12 noon.

Hours available at outreach locations in Crandon, Eagle River, Lac du Flambeau, Minocqua, Mole Lake, Rhineland, Stone Lake, and Tomahawk; please call for days and times at these locations.

*Instruction in basic skills improvement for students before program entry or while enrolled in a college program, instruction in workplace skills, preparation for GED/HSED, instruction for English*

*Language Learners, basic skills contracts with business and industry, basic education for Job Corp students; contracts with high schools for alternative services for students who are at-risk, basic education for students who are incarcerated, career exploration and employability courses, instruction for personal enrichment. Serves adults residing in NATC district or students attending NATC. Services are free of charge. Students are responsible to pay for GED/HSED tests (unless under high school contract); college prep courses - \$4.00 plus book fees; funds are available for students with financial needs.*

## **NORTH LAKELAND SCHOOL**

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12686 County Highway K  
Manitowish Waters WI 54545

Phone: (715) 543-8417  
Fax: (715) 543-8868

## **NORTHERN ADVANTAGE JOB CENTER**

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100 West Keenan Street  
Rhineland WI 54501  
Hours: M-F – 7:45 am-4:30 pm

Phone: (715) 365-1500

- **TrANS (Transportation Alliance for New Solutions)**

*120 hour (six weeks) classroom/hands-on training program to teach minorities and women about the road construction industry as laborers. Free program requires full attendance, 18 years old, valid drivers license, reliable transportation, can pass 6<sup>th</sup> grade reading and math level, is willing to work hard and willing to relocate. Classes in Mole Lake, Lac du Flambeau, or Rhineland. For screening or application, call (715) 478-7633.*

- **WIA (Workforce Investment Act) Youth Program**

*For youth ages 14 -21, economically disadvantaged with barriers to employment. Designed to help youth upgrade skills necessary to enter into the world of work. Activities may include pre-employment skills, paid and unpaid work experience, job shadowing, leadership skills, support services, case management and referral to other programs or organizations, if appropriate. Call (715) 365-1500 for more information.*

- **WIA (Workforce Investment Act) Adult Program**

*Core Services are offered to anyone looking for labor market information, or looking for employment, through the use of job center resources. Free workshops are available monthly. Call (715) 365-1500 for more information or to reserve your place. Intensive and Training Services are for economically eligible individuals age 18 and over, with limited work history, limited work experience, or limited training and education. An intense assessment is done to determine barriers, work history, education history, family situation, and interest area. Tuition/ book reimbursement may be provided if individual is entering an approved program through the technical college, and upon completion, will result in a credential. Program must be in an occupation area in which there is a demand and will result in employment that will provide a living wage and sufficient annual income. For more information, call (715) 365-1500.*

## **NORTHERN MENOMINEE HEALTH CENTER**

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U.S. 2 & 41 East  
P. O. Box 159  
Spaulding MI 49886

*Medical & Dental; only emergency services for over 21 years.*

## **NORTHLAND CHILDBIRTH EDUCATION ASSOCIATION**

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P O Box 534  
Rhineland WI 54501  
Hours: Thursday evenings 6:30 – 8:30 (5 sessions run throughout the year)

Phone: (715)369-2750

*Providing prenatal classes to expectant parents in the Northwoods area. Classes cover information on labor, delivery, birth and postpartum; relaxation and breathing techniques; infant care, and breastfeeding. Six week session is \$45.00 (financial assistance available).*

## **NORTHLAND PINES SCHOOL DISTRICT**

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<http://www.npsd.k12.wi.us/>

Northland Pines District Office  
1800 Pleasure Island Road  
Eagle River, WI 54521

Phone: (715) 479-6487  
Fax: (715) 479-7633

Northland Pines High School  
1800 Pleasure Island Drive  
Eagle River WI 54521

Phone: (715) 479-4473  
Fax: (715) 479-5808

Northland Pines Middle School  
1700 Pleasure Island Road  
Eagle River, WI 54521

Phone: (715) 479-6479  
Fax: (715) 479-7303

Eagle River Elementary School  
1700 Pleasure Island Road  
Eagle River, WI 54521

Phone: (715) 479-6471  
Fax: (715) 477-6263

Land O' Lakes Elementary School  
6485 Town Hall Road  
Land O' Lakes, WI 54540

Phone: (715) 547-3619  
Fax: (715) 547-3903

St. Germain Elementary School  
8234 Hwy 70 West  
St. Germain, WI 54558

Phone: (715) 542-3632  
Fax: (715) 542-3660

## **NORTHWEST CONNECTION FAMILY RESOURCES**

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<http://www.wisconsinchild.org>

P O Box 456  
Rhineland WI 54501

Phone & Fax: (715) 369-9255  
Cell: (715) 493-4150  
Hayward Office: (800) 733-KIDS  
Email: [nwchild5@charter.net](mailto:nwchild5@charter.net)

*This program provides referrals and consultations for families looking for child care; training and technical assistance for child care providers and prospective providers; grant administration for agencies and child care programs; community information concerning young children and services offered; data reports on child care programs, needs in the community, rates; resource library, resource kits for families and child care providers; representation on local and state committees. Services are for any family or child care provider in this area, including Florence, Forest, Oneida, and Vilas Counties, and Forest County Potawatomi, Lac du Flambeau Lake Superior Band of Chippewa, and Sokaogon Chippewa Tribes. Most services are free.*

## **NORTHWOODS 2-1-1**

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PLEASE NOTE: 2-1-1 Wisconsin is a system of call centers that serve Wisconsin residents, answering callers' questions about resources for food pantries, mental health providers, fuel assistance, child care, housing and more. Until recently, the Call Center that served Forest, Oneida, and Vilas Counties was located in Rhineland at the Family Resource Connection. The Call Center closed on Friday, July 31, 2009, because of funding issues.

2-1-1 Wisconsin wants the residents of Forest, Oneida, and Vilas Counties to know that service will be unavailable for the month of August while they make arrangements for calls to be routed to another call center. Service is expected to resume September 1, 2009. Residents can continue to use the free 2-1-1 call service for information when they have need of resources starting September 1, 2009. For an update on future service, you can dial the state 2-1-1 Wisconsin number at (920) 560-3304 which is answered Monday – Friday from 8:00 am – 4:30 pm.

## **NORTHWOODS CHILDREN'S MUSEUM**

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246 West Division Street  
P O Box 216  
Eagle River WI 54521

Phone: (715) 479-4623

Hours: Labor Day to Memorial Day: T – F 10 am-3 pm, Sa – 10 am-5 pm, Su – noon-5 pm; Memorial Day to Labor Day: M-Sa – 10 am-5 pm, Su – noon-5 pm

*Hands-on learning museum for children and adults-most appropriate for ages 1-10 or 12. Preschool Adventures, Fun with Fathers – call for information. Daily fee or a variety of yearly memberships available, including specially sponsored memberships for those Vilas County residents meeting income requirements.*

## **NORTHWOODS GUIDANCE CENTER**

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(The Human Service Center)

705 East Timber Drive

Rhineland WI 54501

Hours: 8 am-4:30 pm; some evening hours available by appointment

Phone: (715) 362-7463

(800) 236-8788

Fax: (715) 369-2214

*Offers outpatient psychotherapy services for individuals, couples, children and families. Group therapy, psychiatric evaluations and medication monitoring by a psychiatrist. Call for eligibility information. Services available to residents of Forest, Oneida and Vilas Counties. Sliding fee scale available for clients without group insurance or medical.*

## **NORTHWOODS RESTORATIVE JUSTICE**

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P O Box 483

Manitowish Waters WI 54545

Phone: (715) 543-2509

Email: [bartling@centurytel.net](mailto:bartling@centurytel.net)

*Restorative justice provides a powerful alternative to the judicial system (both juvenile and adult)—one that involves a victim's voice in righting a wrong. Victim/Offender Conferencing is offered to interested victims and offenders. The service is offered to schools, communities, law enforcement, and social service providers. Restitution assistance is offered to select cases. Available to residents of Vilas and Oneida Counties. Northwoods Restorative Justice is a non profit organization funded through a combination of county, grant and private donations. The service is available at no cost to interested victims of crime and the offenders who committed such acts.*

## **NORTHWOODS SAVES**

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3375 Airport Road - #10

Lower Level

Rhineland WI 54501

Hours: Flexible hours, call for an appointment

Phone: (715) 365-2752

(877) 675-4673

Fax: (715) 365-2760

*No cost budget and financial counseling to individuals and families of the Northwoods.*

## **OLSON MEMORIAL LIBRARY**

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<http://olson.wislib.org/>

203 Main Street

P O Box 69

Eagle River WI 54521

Hours: M – 9 am-7 pm; T, W, Th – 9 am-5 pm; Sa 9 am-3pm

Phone: (715) 479-8070

Fax: (715) 479-2435

*Wireless internet access, children's programs, DVDs and VHS movie. Member Northern Waters Library Service (<http://nwls.wislib.org>).*

## **ON DIFFERENT GROUND**

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Howard Young Health Care  
415 Menominee Street  
P O Box 967  
Minocqua WI 54548  
Hours: Call for information

Phone: (715) 356-7574  
(800) 577-9996  
(715) 356-4938

*Outreach program for older adults and people with disabilities, which offers an alternative to traditional alcohol and other drug (AODA) and mental health services. Provides in-home services. Forest, Oneida, and Vilas Counties.*

## **ONEIDA COUNTY HOUSING AUTHORITY-WOODRUFF**

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Phone: (715) 356-2209

## **OPTIONS TREATMENT PROGRAM**

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720 East Wall Street  
Eagle River WI 54521

Phone: (715) 369-7300

*Providing adolescent and adult mental health and substance abuse counseling. Private insurance, medical assistance, and county funding.*

## **PARENT EDUCATOR CONNECTION (CESA 9)**

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Phone: (715) 829-5075

*Advocacy for CESA 9 families who have children with special education needs. Free.*

## **PARENTING CHILDREN OF DIVORCE**

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Rhineland WI 54501  
Hours: As needed

Phone: (715) 365-7000

*Two-part workshop series for parents who are going through divorce, helps parents learn how to support their children during divorce process. Cost: \$45.00*

## **PHELPS PUBLIC LIBRARY**

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<http://phelps.wislib.org/>  
4495 Town Hall Road  
Phelps WI 54554

Phone: (715) 545-2887

Hours: M, T, Th, F – 10 am-4 pm; Sa 10 am-noon

Member Northern Waters Library Service (<http://nwls.wislib.org>).

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## **PHELPS SCHOOL DISTRICT**

<http://www.phelps.k12.wi.us/>

4451 Old School Road  
Phelps, WI 54554

Phone: (715) 545-2724  
Fax: (715) 545-3728

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## **PLUM LAKE PUBLIC LIBRARY**

<http://sayner.wislib.org/>

239 State Highway 155  
P O Box 99  
Sayner WI 54560

Phone: (715) 542-2020  
Fax: (715) 542-2627

Hours: M, W – 10 am-7 pm; T, Th, Sa – 10 am-1 pm; in summer F 10 am-1pm

*Wireless internet, summer children's programs for pre-school and school-aged children*

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## **POISON CONTROL CENTER**

<http://www.aapcc.org/>

Phone: (800) 222-1222

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## **PRESQUE ISLE COMMUNITY LIBRARY**

<http://presqueisle.wislib.org/>

School Loop Road  
P O Box 115  
Presque Isle WI 54557  
Hours: M,W,F-10 am-4 pm; T,Th-4-9 pm; Sa-10 am-12 noon

Phone: (715) 686-7613  
Fax: (715) 686-2473

*Available resources include fiction, non-fiction, books on tape, magazines, CDs, videos, and computers with free internet access via T-1 lines. The Children's Room has a wonderful collection of books, puzzles, videos, games, references & Kid Time Kits. Weekly story hour and activity programs are offered with a special time set for the book checkout. Member Northern Waters Library Service (<http://nwls.wislib.org>).*

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## **PRICE-DECKER CLINIC LLC**

21-B South Brown Street  
Rhineland WI 54501  
Hours: M-F – 8 am-(ending time based on needs of clients)

Phone: (715) 362-5437  
(715) 362-2014  
Email: [terrypd@charterinternet.com](mailto:terrypd@charterinternet.com)

*Provides mental health treatment to children, youth, families, and individuals using best practice methods of treatment to help clients facilitate change and improve the quality of their own lives. Services all people in the Northwoods area. Private insurance, MA, private pay. No sliding fee scale.*

## **PROJECT LIFESAVER™**

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This program is a system of personnel, training, and equipment providing an effective way to keep individuals who might wander safe. Project Lifesaver's mission is to use state of the art technology to assist in the location and recovery of victims of Alzheimer's, Dementia, Autism, or other cognitive disorders and return them safely to their caregivers. At this time, there is no charge to participate. Applications may be obtained from the Vilas County Sheriff's Department, Vilas County Social Services, Vilas County Commission on Aging, or online at [www.co.vilas.wi.us](http://www.co.vilas.wi.us). For more information, call the Vilas County Sheriff's Department at (715) 479-4441.

## **RUBY'S TREASURES**

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2641 State Highway 47  
Lac du Flambeau WI 54538  
Hours: Tu-Sat – 10 am-5 pm

Phone: (715) 588-9359

## **RURAL YOUTH LOANS**

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<http://www.fsa.usda.gov/>

Farm Service Agency  
2014 3<sup>rd</sup> Street West  
Ashland WI 54806

Phone: (715) 682-9117 #2

*Operating loans to rural youths age 10 through 20 to establish and operate income-producing projects. Projects must be of modest size and initiated, developed and carried out by rural youths participating in 4-H clubs, FFA, or similar organizations, or with a vocational teacher or county extension agent.*

## **ST GERMAIN HOUSING AUTHORITY**

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Phone: (715) 542-2188

## **ST MATTHIAS THRIFT SHOP**

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439 Front Street  
Minocqua WI 54548  
Hours: Tu-Sat – 11 am-3 pm; W – 5 pm-8 pm

Phone: (715) 358-2182

- **Furniture Annex:**  
211 West Milwaukee  
Minocqua WI 54548  
Hours: Sat – 11 am-3 pm

## ST PETER THRIFT SHOP

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114 East Division Street  
Eagle River WI 54521  
Hours: Mon-Sat –9 am-3 pm

Phone: (715) 479-1195

- **Annex (Furniture & Household Items):**  
414 Jack Frost Street  
Eagle River WI 54521  
Hours: M, W, F – 10 am-2 pm; Sat – 10 am-3 pm  
(Call for expanded summer hours.)

Phone: (715) 479-6393

## ST THERESA THRIFT SHOP

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1693 Superior  
Three Lakes WI 54562  
Hours: Tu – 9 am-4 pm

Phone: (715) 546-3547

## SALVATION ARMY

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Phone: (715) 365-1539

After-hours emergency housing call Vilas County Sheriff's Dept: (715) 479-4441

*Serves individual or family in urgent need with emergency vouchers for rent, utilities, lodging (one night only), food and gasoline; connection with other crisis agencies; referral to food pantry; Campership (the Salvation Army Getaway Camp). Serving Vilas and Oneida Counties.*

## SHARE (SELF HELP & RESOURCE EXCHANGE)

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Headquarters Office:  
13111 West Silver Spring  
P O Box 403  
Butler WI 53007

Phone: (800) 548-2124

- **Eagle River**  
*First Congregational Church, corner of 1<sup>st</sup> & Division*

Phone: (715) 362-7160

- **Woodruff**  
*Lakeland Senior Center, corner of 2<sup>nd</sup> & Balsam*

Phone: (715) 356-6829

▪ **Sayner**

Phone: (715) 542-3713

*Call for specific dates and times when orders are due and food can be picked up. Non-profit food buying club that helps people save money on food; traditional SHARE package saves 30-50%. Volunteering is encouraged but not mandatory. Minimum order is \$15.00; traditional package is \$18.00*

## **SUICIDE PREVENTION**

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Hours: 24 hours/7 days a week

Phone: (888) 299-1188

## **TRANSITIONS CENTER LLC**

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22 North Pelham Street

P O Box 622

Rhineland WI 54501

Hours: M-Th – 8 am-7 pm; F – 8 am-4 pm;

Sat – 10 am-4 pm

Phone: (715) 365-6696

Fax: (715) 365-6768

Email: [transitionscenter@frontiernet.net](mailto:transitionscenter@frontiernet.net)

*Outpatient mental health counseling for individuals, couples and families; alcohol and other addictions therapy, including drug abuse, problem gambling, eating disorders, sex and work problems, relationship and family conflicts; individuals and family treatment for adolescents; Employee Assistance Programs; domestic violence men's group; AODA adult group. Service area – 50 mile radius of Rhineland. Call to inquire for eligibility. Insurance, medical assistance, private pay, some sliding fee scale.*

## **TRI-COUNTY COUNCIL ON DOMESTIC VIOLENCE & SEXUAL ASSAULT INC**

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<http://www.tri-countycouncil.org/>

201 Hospital Road

Eagle River WI 54521

Hours: M-F – 8 am-4 pm; back-up advocate available anytime

Offices also in:

Rhineland - 900 West Kemp St

Minocqua - 327 Milwaukee St

Crandon - 200 East Madison Ave

Phone: (715) 479-2912

24-Hour Crisis Line: (800) 236-1222

Email: [tcvilas@newnorth.net](mailto:tcvilas@newnorth.net)

(715) 362-6841

(715) 356-7600

(715) 478-3780

*Supportive services: domestic violence, sexual assault, elder abuse, child physical/sexual abuse, stalking, adult survivors of childhood abuse, families of homicide/violent crimes victims. Crisis intervention: temporary safe housing, food, support, and advocacy for victims of domestic abuse and their children, and emergency transportation. Advocacy services: legal, criminal justice support, Judicare assistance, crime victims compensation, medical/personal, safety planning, information and referrals. Serves residents in Forest, Vilas and Oneida Counties. Services are confidential and free of charge.*

## TRI-COUNTY WOMEN'S OUTREACH PROGRAM

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Howard Young Health Care  
415 Menominee Street  
P O Box 967  
Minocqua WI 54548

Phone: (715) 358-6224  
(877) 801-3485  
(715) 356-4938

Hours: M-Th – 8 am-4 pm; F – 8 am-12 noon

*Utilizes a wrap-around process to provide strength-based services to women with substance abuse issues. These services promote empowering women to develop necessary skills for an increased quality of life. Services Forest, Oneida and Vilas Counties.*

## TRINITY LUTHERAN SCHOOL

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<http://www.trinityminocqua.org/>  
8781 Brunswick Road  
Minocqua WI 54548

Phone: (715) 356-2255  
Fax: (715) 356-2132

## UCC THRIFT SHOP

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1315 Highway 155  
St Germain WI 54558  
Hours: Tu, Sat – 10 am-3 pm; W – 10 am-6 pm

Phone: (715) 542-3114

## USDA RURAL DEVELOPMENT

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<http://www.rurdev.usda.gov/wi/>  
603B Lakeland Road  
Shawano WI 54166  
Hours: M-F – 8 am-4:30 pm

Phone: (715) 528-8422 Ext 4

*Offers home loan financing (no restrictions on size or amenities, but based on individual case for eligible loan amounts). Repair loans up to \$20,000 at 1%, and grants up to \$7,500 lifetime, for current home owners.*

*USDA Rural Development is State- and Nation-wide. Home buying programs are no down payment programs. Closing costs and repairs to home can be included in loan. Eligibility is determined by income guidelines per household size, asset limitations and credit history.*

*Other programs: Multi-Family Housing, Renewable Energy, and Community/Business.*

## UNIVERSITY OF WISCONSIN-EXTENSION

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<http://www.uwex.edu/ces/cty/vilas/>

Vilas County Courthouse  
330 Court Street  
Eagle River WI 54521  
Hours: M-F – 8 am-4 pm

Phone: (715) 479-3648  
Fax: (715) 479-1978  
Wisconsin Relay (DD) 711

*Offers Vilas County residents research based educational programs to meet the needs of children through adults to help families build skills in parent education, nutrition, family financial management, horticulture, positive youth development, 4-H, and leadership.*

### Family Living Education Program

Phone: (715) 479-3653  
Fax: (715) 479-3605  
Email: [joan.lefebvre@ces.uwex.edu](mailto:joan.lefebvre@ces.uwex.edu)

*Educational programs promoting family strengths and helping communities become positive environments for family life.*

### WNEP Family Nutrition Program

Phone: (715) 479-3653  
Fax: (715) 479-3605  
Email: [terri.miller@ces.uwex.edu](mailto:terri.miller@ces.uwex.edu)

*Nutrition education for all ages regarding healthy food choices.*

### Youth Development Education

Phone: (715) 479-3648  
Fax: (715) 479-1978  
Email: [nancy.miller@ces.uwex.edu](mailto:nancy.miller@ces.uwex.edu)

*Vilas County Teen Court facilitation and education, leadership training, and support to youth and adults working with 4-H and other youth service coalitions.*

## VIETNAM ERA VETERAN COUNSELING SERVICES

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Koller Behavioral Health  
311 Elm Street  
P O Box 470  
Woodruff WI 54568

Phone: (715) 356-8540  
Fax: (715) 356-8945

Hours: Individuals by appointment; group meets regularly every other Tuesday, 3 - 4:30 pm, at Koller Behavior Health in Woodruff

*Readjustment counseling available for veterans with service-connected problems. Counseling is directed at social, behavioral, and psychological problems related to readjustment from military duty to civilian life. These problems could be affecting a veteran's job performance, education, interpersonal relations, or daily life. Readjustment counseling may include individual, group, and family counseling. Services Forest, Oneida Vilas, Lincoln, Ashland, Iron and Price Counties in Wisconsin; and Gogebic County in Michigan. Call for fee information.*

## VILAS COUNTY CHILD SUPPORT AGENCY

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Vilas County Courthouse  
330 Court Street

Phone: (715) 479-3705

Eagle River WI 54521  
Hours: M-F – 8 am-4 pm

*Services include establishing legal fatherhood, asking the court to order child support, enforcing child support orders, and providing payment and collection information on Vilas County child support cases.*

## VILAS COUNTY COMMISSION ON AGING

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Vilas County Courthouse  
330 Court Street  
Eagle River WI 54521  
Hours: M-F – 8 am-4 pm

Phone: (715) 479-3625  
(800) 374-1123

*Alzheimer’s Family Caregiver and Support Program; Benefit Specialist; Family Caregiver Support Program; Home Delivered Meals; Information and Assistance; Northern Area Agency on Aging; Senior Dining Sites; Chore Service; Transportation Services; and Volunteer Opportunities.*

## VILAS COUNTY PUBLIC HEALTH DEPARTMENT

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Vilas County Courthouse  
330 Court Street  
Eagle River WI 54521  
Hours: M-F – 8 am-4 pm

Phone: (715) 479-3656

*Immunizations, Wisconsin Well Women Program, lead and water testing for families with small children, resources for smoking cessation, pregnancy related issues, parenting, family health, Environmental Health Inspections, WIC program, pre-natal care coordination, children/youth with special health care needs, aging, drugs, alcohol.*

## VILAS COUNTY DEPARTMENT OF SOCIAL SERVICES

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Vilas County Courthouse  
330 Court Street  
Eagle River WI 54521  
Hours: M-F – 8 am-4 pm

Phone: (715) 479-3668

*Food Share, Medical Assistance, BadgerCare, Healthy Start, Family Planning Waiver, Energy Assistance, Emergency Relief, Child Care Certification, Child Protective Services, Family Based Services, Substitute Care (Foster Care), Foster Home Licensing, Step Parent Adoptions Screening and Children’s Services Grants (Community Intervention Program, Safe and Stable Families and Independent Living).*

## VILAS COUNTY VETERANS SERVICES

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Vilas County Courthouse  
330 Court Street  
Eagle River WI 54521

Phone: (715) 479-3629

## VILAS FOOD PANTRY

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1011 North Railroad  
Eagle River WI 54521

Phone: (715) 479-3388

## WIGAMIG OWNERS LOAN FUND INC

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705 Peace Pine Road  
P O Box 580  
Lac du Flambeau WI 54538  
Hours: M-F – 8:00 am-4:00 pm

Phone: (715) 588-1600

*Providing financial literacy education and home buyer education to community members in Lac du Flambeau. Also introducing loans for home rehab, home mortgages, and down payment assistance. An emerging native Community Development Financial Institution thru grants of the US Treasury Dept to provide opportunities for people in economically disadvantaged areas.*

## WINCHESTER PUBLIC LIBRARY

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211 Lake Street  
HC 2 Box 625  
Winchester WI 54557  
Hours: M – 10 am-7 pm; Th – 10 am-5 pm; Sa – 10 am-3 pm

Phone: (715) 686-2926  
Fax: (715) 686-2926

*Member Northern Waters Library Service (<http://nwls.wislib.org>).*

## WISCONSIN DIVISION OF VOCATIONAL REHABILITATION - DVR

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100 West Keenan Street  
Rhineland WI 54501

Phone: (800) 662-5330

## WISCONSIN FAMILY TIES

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<http://www.wifamilyties.org/>  
170 State Highway 70 East  
P O Box 268  
St Germain WI 54558  
Hours: Call for information

Phone: (715) 542-3535  
(800) 422-7145  
Fax: (715) 479-2099  
Email: [jackiebaldwin@verizon.net](mailto:jackiebaldwin@verizon.net)

*A statewide nonprofit organization for families that include children and adolescents who have emotional, behavioral, and mental disorders. Family advocates work with families providing you with support and information about disabilities and the Special Education Process. We can help you clarify your options and understand your rights.*

## **WISCONSIN FIRST STEP**

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Toll free: (800) 642-7837

*Hotline for free, confidential services for children with special needs, available 24/7.*

## **WISCONSIN HOUSING & ECONOMIC DEVELOPMENT AUTHORITY (WHEDA)**

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<http://www.wheda.com/>

Phone: (414) 227-3206

(800) 628-4833

Email: [richard.goldsmith@wheda.com](mailto:richard.goldsmith@wheda.com)

*Fixed rate financing for home loans by working with local lenders for low to moderate income families. Local representative serves Florence, Forest, Iron, Langlade, Lincoln, Oneida and Vilas Counties.*

## **WISCONSIN JUDICARE**

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P O Box 6100

Wausau WI 54402

Hours: M-F – 8:30 am-4:30 pm

Toll free: (800) 642-7837

Fax: (715) 848-1885

Email: [info@judicare.org](mailto:info@judicare.org)

*Legal help involving bankruptcy, social security, and SSI, family law, health, housing, income maintenance and Indian law. Must meet income guidelines; no cost to apply.*

## **WISCONSIN TENANT RESOURCE (LEGAL RIGHTS)**

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Phone: (800) 422-7128

## **WOMEN OF THE ELCA (EVANGELICAL LUTHERAN CHURCH OF AMERICA)**

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1644 Paradise Bay Lane

Minocqua WI 54548

Phone: (715) 356-2374

Email: [camel@nnex.net](mailto:camel@nnex.net)

*Today's Dream: Tomorrow's Reality, Anti-Racism. Bridging the Gap diversity learning lab for youth.*

## YMCA OF THE NORTHWOODS

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<http://www.ymcaofthenorthwoods.org/>

(Located at the Phoenix Center on the NPHS campus)

Eagle River WI 54521

Hours: M-W – 3-6 pm; Th – 8-11 am

Phone: (715) 479-9500

or (715) 362-9622

*YMCA offers a wide variety of health and fitness, educational, and social programs and activities for persons, families and children of all ages. Because the YMCA believes in providing membership and program services for all who desire to participate, financial assistance programs are available.*