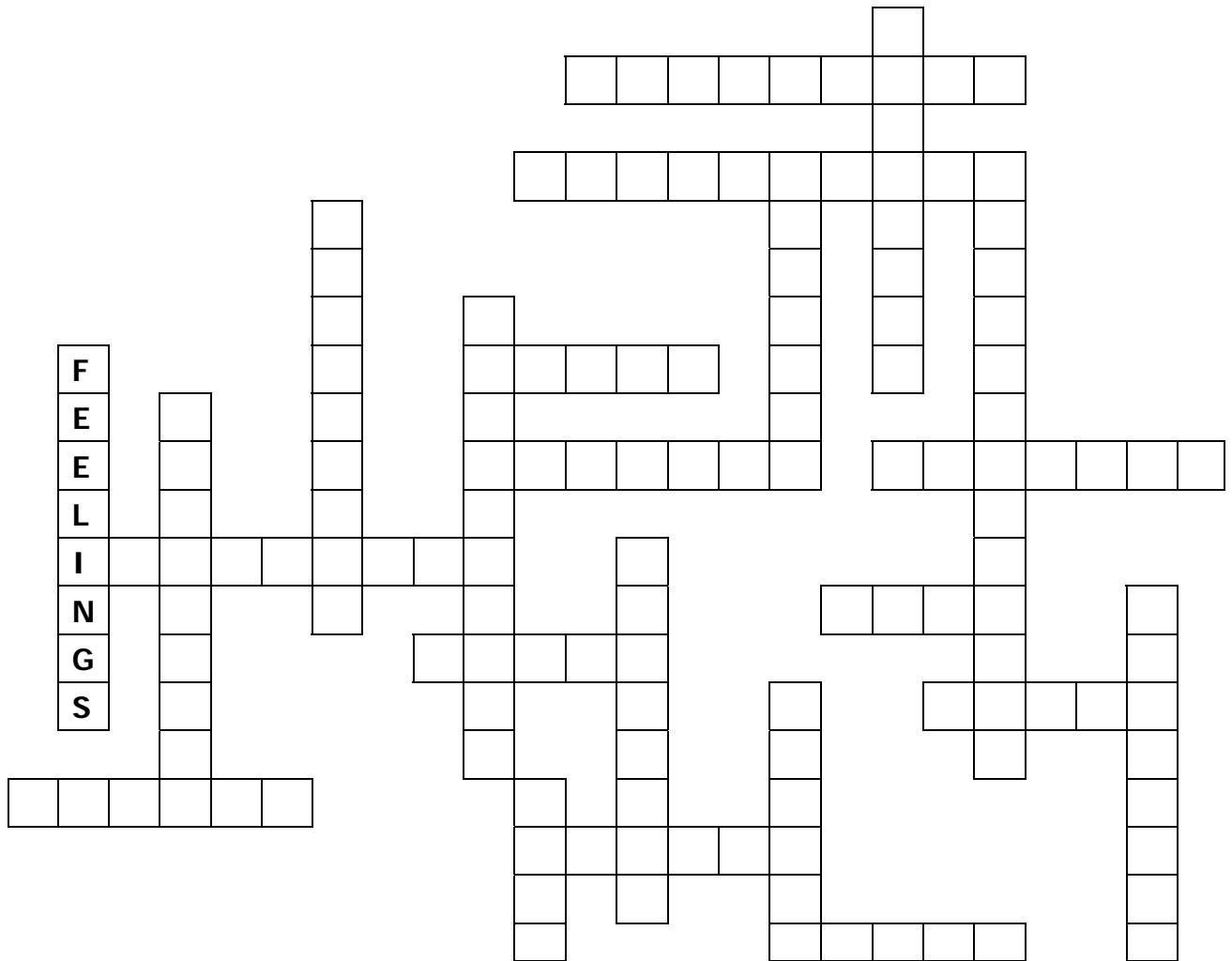


Speak Clearly, Listen Carefully Framework

All of the words in this puzzle are important when caregivers communicate with family, friends and professionals. The words are listed in alphabetical order according to length. Fit them into their proper places in the Framework. This puzzle has been started for you. Now look for 9-letter word starting with I. Continue working this way until the puzzle is complete.



4 Letters

Tact
Talk

5 Letters

Facts
Focus
Noise (remove background)
Think (ahead)

6 Letters

Advice (if asked)
Listen
Repeat

7 letters

Clarify
Empathy
Smiling

8 Letters

Feelings
Positive
Response
Conflict (avoid it)

9 Letters

Decisions
I messages

Interrupt (don't)
Nonverbal

10 Letters

Be specific
Understand

13 Letters

Communication

