



**Lesson 7 – Consumer, Fraud, Rights and Protection
Checklist for Completion of Unit**

Please enter the date you completed each portion of the unit.

Instructor: Karen Goebel (karen.goebel@ces.uwex.edu)

Part I. Basic Consumer Rights and Responsibilities

- ___ Activity: Complete Pretest
- ___ Watch video
- ___ Read *Fighting Fraud: How to Shield Yourself from Swindles*
- ___ Activity: Browse Federal Trade Commission and Better Business Bureau websites

Part II: Steps to Wise Decision Making

- ___ Watch video

Part III. Danger Signs of Fraud and Examples

- ___ Watch video
- ___ Read *Top 10 Consumer Complaints in Wisconsin*
- ___ Activity: Browse How to File a Complaint website

Part IV: Internet Fraud

- ___ Watch video
- ___ Read *Internet Fraud Statistics*
- ___ Read *Common Cons... and How to Avoid Them*

Part V: Telemarketing Sales Rule/Cooling Off Period

- ___ Watch video
- ___ Read *Consumer Fraud Against the Elderly (A/PACT Newsletter)*

Part VI: Privacy Issues and Identity Theft

- ___ Watch video
- ___ Read *Identity Theft: Victim's Guide*

Final Assignment

- ___ Activity: Take exam on Financial Fraud
- ___ ***Submit answers to final assignment to instructor***