

## Conflict Workshop C: Diagnosing Conflicts for Effective Extension Roles



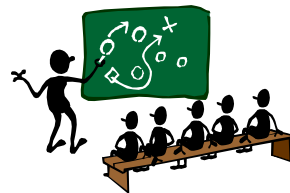
**December 10-11, 2009**

**Thursday 11:00 – 4:30, Friday 8 am – 3:00 pm**

**Location – Jefferson Street Inn, Wausau**

This 2 day workshop is brought to you by the UW-Extension Conflict Education Team.

Effective Everyday Engagement focuses on analyzing conflicts, identifying interested parties, examining their relationships and selecting among varied roles Extension can play to help parties manage or resolve the conflict. Principles can be applied to conflicts ranging from simpler two-party to complex multi-party conflicts.



You will learn:

- How to analyze a conflict situation.
- How to perform diagnostic and coaching interviews.
- How to select appropriate Extension roles (e.g. diagnosis, information/instruction, process design, facilitation, etc.) for varied conflicts
- How to apply conflict analysis to your own programming

To register for this free workshop, please go to the following link

<http://www.uwex.edu/ces/trainingreg/>

then click on **More** (trainings) to find the conflict workshop.

**Please register by December 3, 2009.** Meals will be provided but you must secure elsewhere the funding for travel and hotel expenses if needed.

For more background about the other offerings through UW-Extension, visit the webpage hosted through Program Development and Education at <http://www.uwex.edu/ces/pdande/conflict/index.html>